

April 14, 2010

Dear Customer:

Users and/or purchasers of fire retardant (FR) panels manufactured by SierraPine should be aware of the following caution. Wood veneers, laminates and decorative surfaces should be thoroughly tested for compatibility with the glues, processes and coatings used in conjunction with FR product prior to expanded use and sale to ensure the desired result is achieved. Please be aware that some species of wood veneer may react to select combinations of environmental conditions, surface coatings, veneer glues, pressing time and temperatures and/or the chemical systems used to manufacture FR products which may produce undesired results. Reactions may include discoloration to veneer, veneer checking or cracking and/or delamination. SierraPine is investigating possible causes of such reactions, but such conditions are beyond our control and as such we will not be responsible for claims associated with discoloration to veneer, veneer checking or cracking and/or delamination on FR. For more information regarding this statement, please contact your SierraPine sales representative.